

Department of Defense



End-to-End Procurement Process

Michael Williams
DRID #47 "Core Group" Co-Chair



End-to-End Procurement Process

How We Got Here . . .

Eliminate Unmatched Disbursements and Negative Unliquidated Obligations and **"Single Point of Data Entry"**

Move ahead with systems and technologies already on-hand **MRM #2, Moving to a Paper-free Contracting Process by January 1, 2000**

Reengineer Contract Closeout and Source Acceptance Policies and Procedures

DRIDs #32 and #33

DCMC and DFAS co-chair an "end-to-end" procurement process review for the future shared data environment **DRID #47, End-to-End Procurement Process, December 9, 1998**



End-to-End Procurement Process

Scope of Our Effort

- ▮ **Define the “To Be” End-to-End shared data environment for the DoD procurement process, including:**
 - Requirements
 - Solicitations
 - Awards and modifications
 - Acceptances
 - Payments
 - Contract Closeout
- ▮ **Address process dependencies, integration requirements, information requirements, and responsibilities**
- ▮ ***Take advantage of business process improvement and reengineering opportunities***

DRID #33

DRID #33

DRID #32



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DRID #47 “Core Group” Members

Co-Chairpersons

Mr. Ken Sweitzer, DFAS

Mr. Mike Williams, DLA-DCMC

Members

Army

Phillip Carney, SARDA
Kathy Miller, ASA-FM

Navy

Gale Williams, EA-21
Mike Buchko, OASN(FM)

Air Force

Katherine Ekborg, SAF/AQC
Kathy Miller, ASA-FM

DLA

Greg Ellsworth, DLA-DL
Barbara Shaffer, DLA-FO

DFAS

Dennis Idol, DFAS HQ
Pat Cobb, DFAS HQ

DCAA

Joe Garcia, DCAA HQ

More →



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DRID #47 “Core Group” Members (2)

DISA

Melissa McGinness, D41
Lisa Boeckmann, DITCO-Scott AFB

USD(A&T)

Craig Curtis, ODUSD(A

DUSD(L)

Roberta Peek, ODUSD(L)/LRO
Jim Kimberly, ODUSD(L)

JECPO

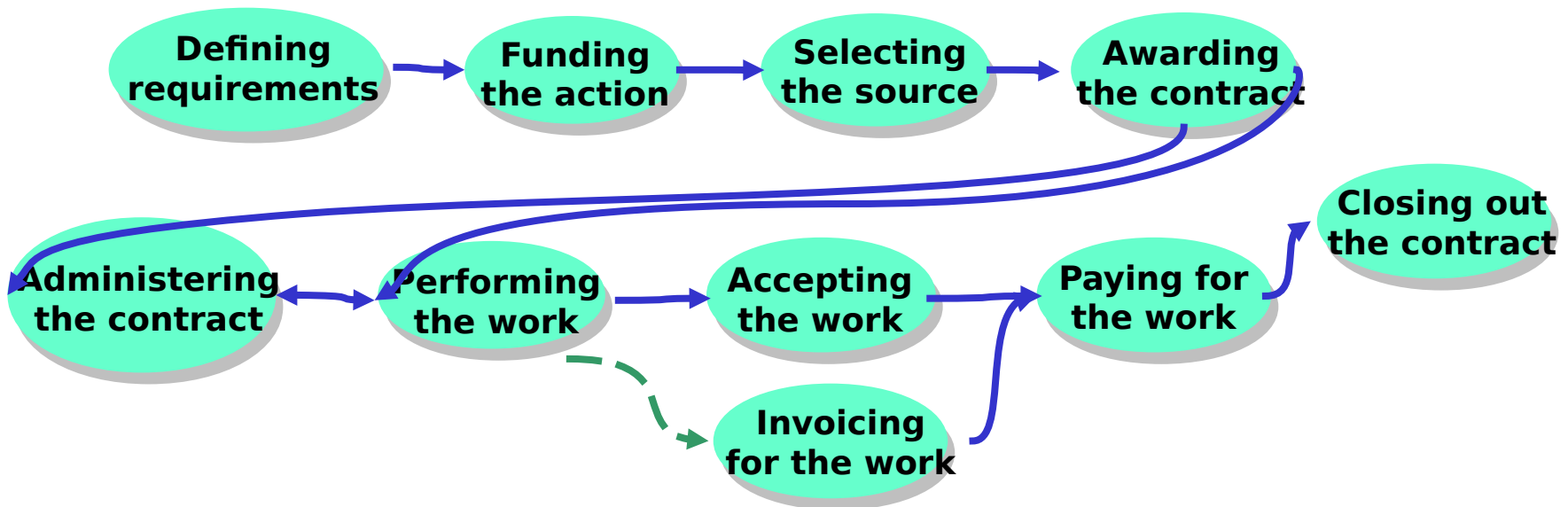
Miles Holtzman
Bruce Propert





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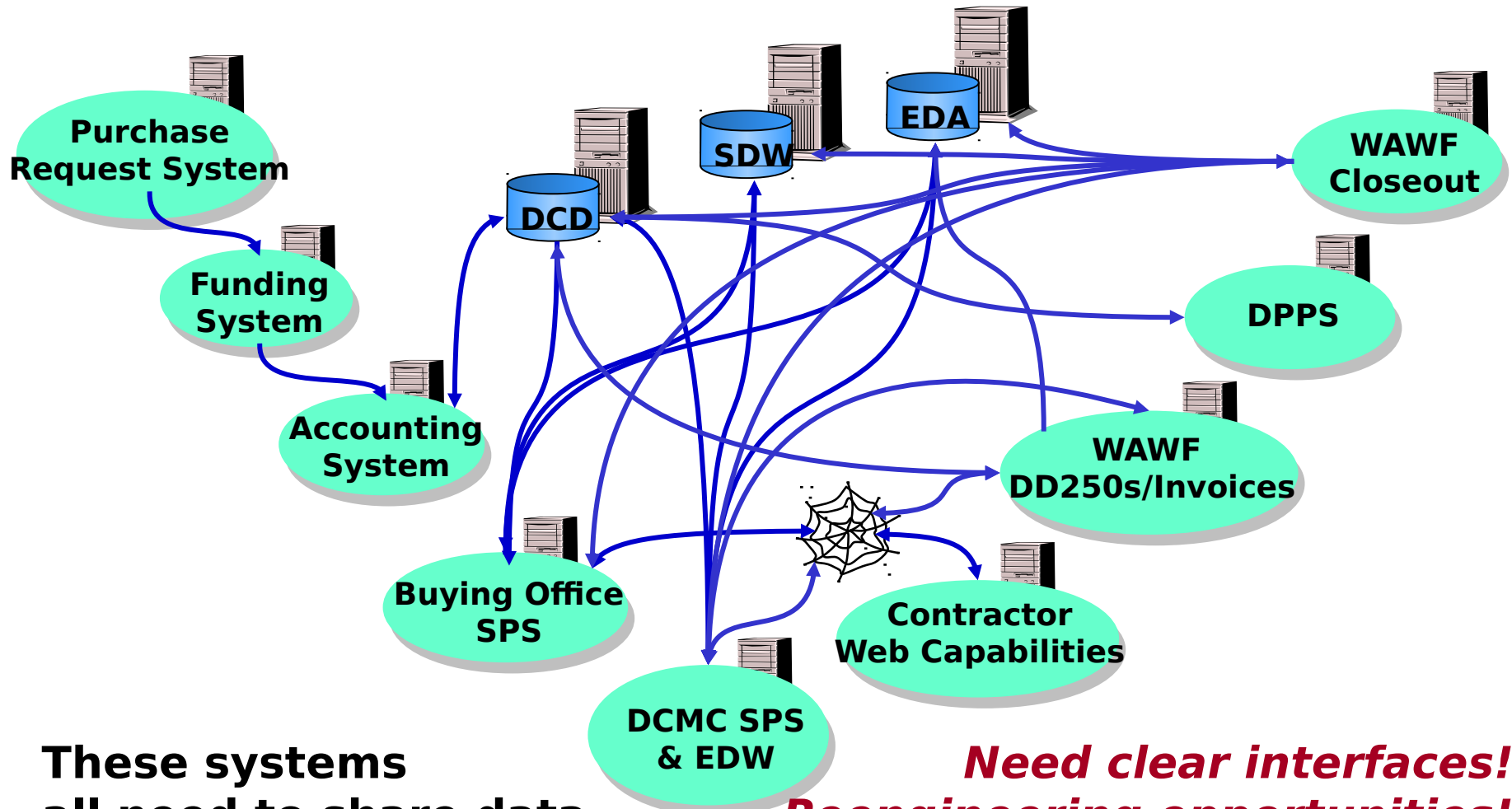
The End-to-End Procurement Business Process





End-to-End Procurement Process

Systems that Support the End-to-End Business Process



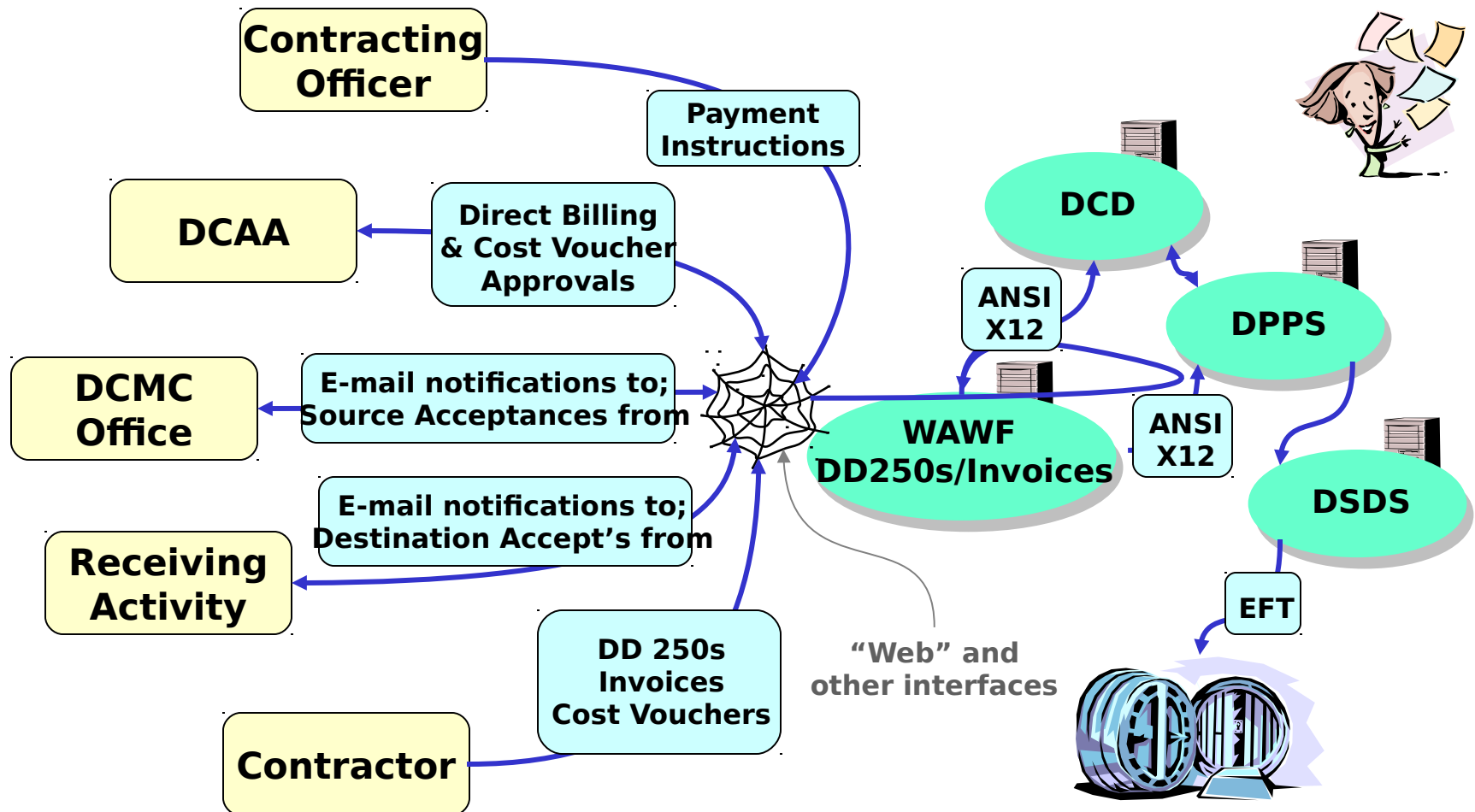
These systems
all need to share data . . .

***Need clear interfaces!
Reengineering opportunities!***



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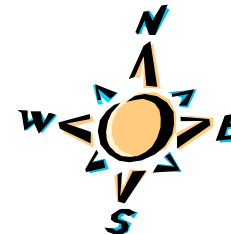
Reengineering Example





End-to-End Procurement Process Basic Approach

- ▮ **Describe the To-Be Procurement Process Flow**
 - ▮ **Develop Process Model**
 - ▮ **Describe Inputs/Outputs**
 - ▮ **Identify Transfer Mechanisms**
 - ▮ **Develop Systems Maps**
- ▮ ***Incorporate recommendations and findings from DRIDs #32 and #33 study groups!***
- ▮ **Develop implementation recommendations**
- ▮ **Provide final report to Paperless Contracting Overarching IPT and DRO**





End-to-End Procurement Process

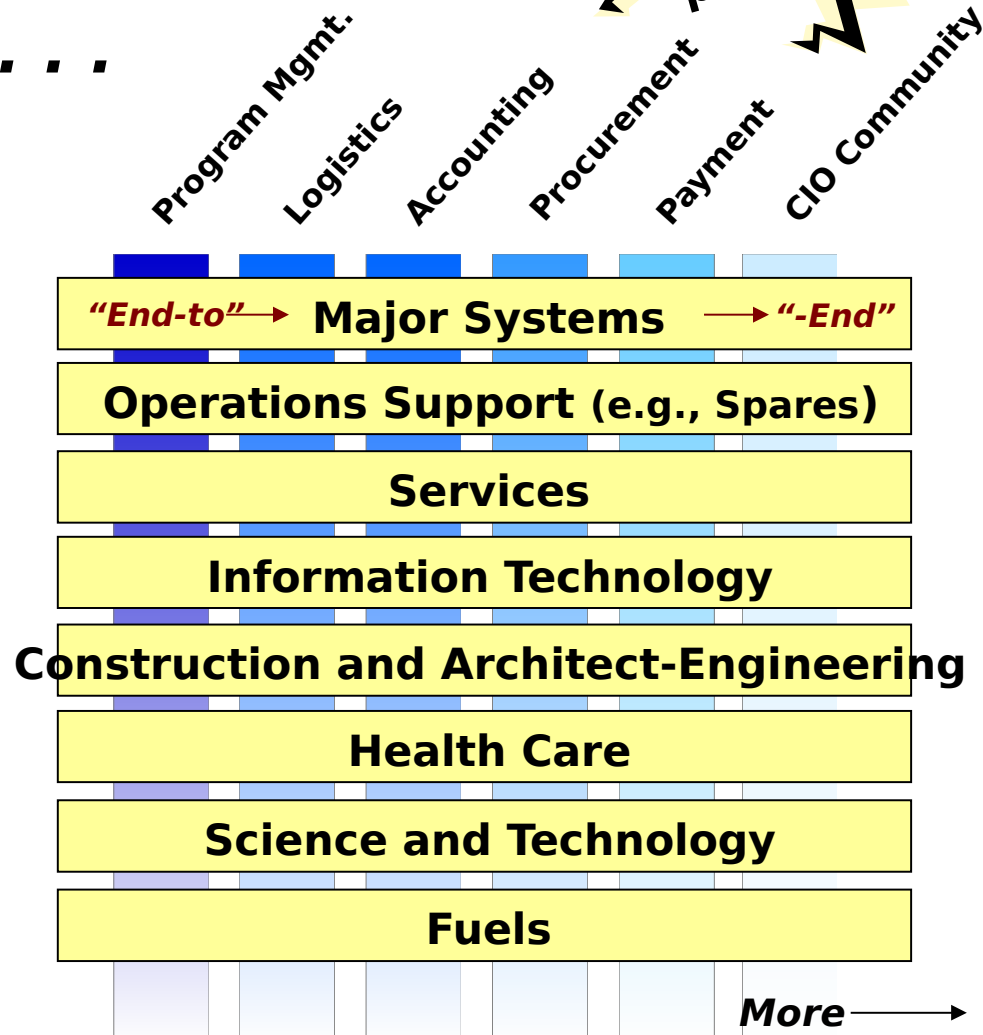
Timeline

- **Phase 1 - Model Template** *November 17-19*
 - “Process” Subject Matter Experts (SMEs)
- **Phase 2 - Develop Process Model** *December 8-10*
 - “Technical” Data Exchange SMEs
- **Phase 3 - Detailed “To-Be” Model** *January 5-7*
 - As many levels of indenture as needed *January 25-27*
 - Smaller Group of SMEs *February 16-18*
- **Phase 4 - System Cross-Walk** **NOW!!**
- **Phase 5 - “Final Polishing” Session** *Mid-March*
- **Develop Reports and Briefings** *Late March*



Over 90 people!

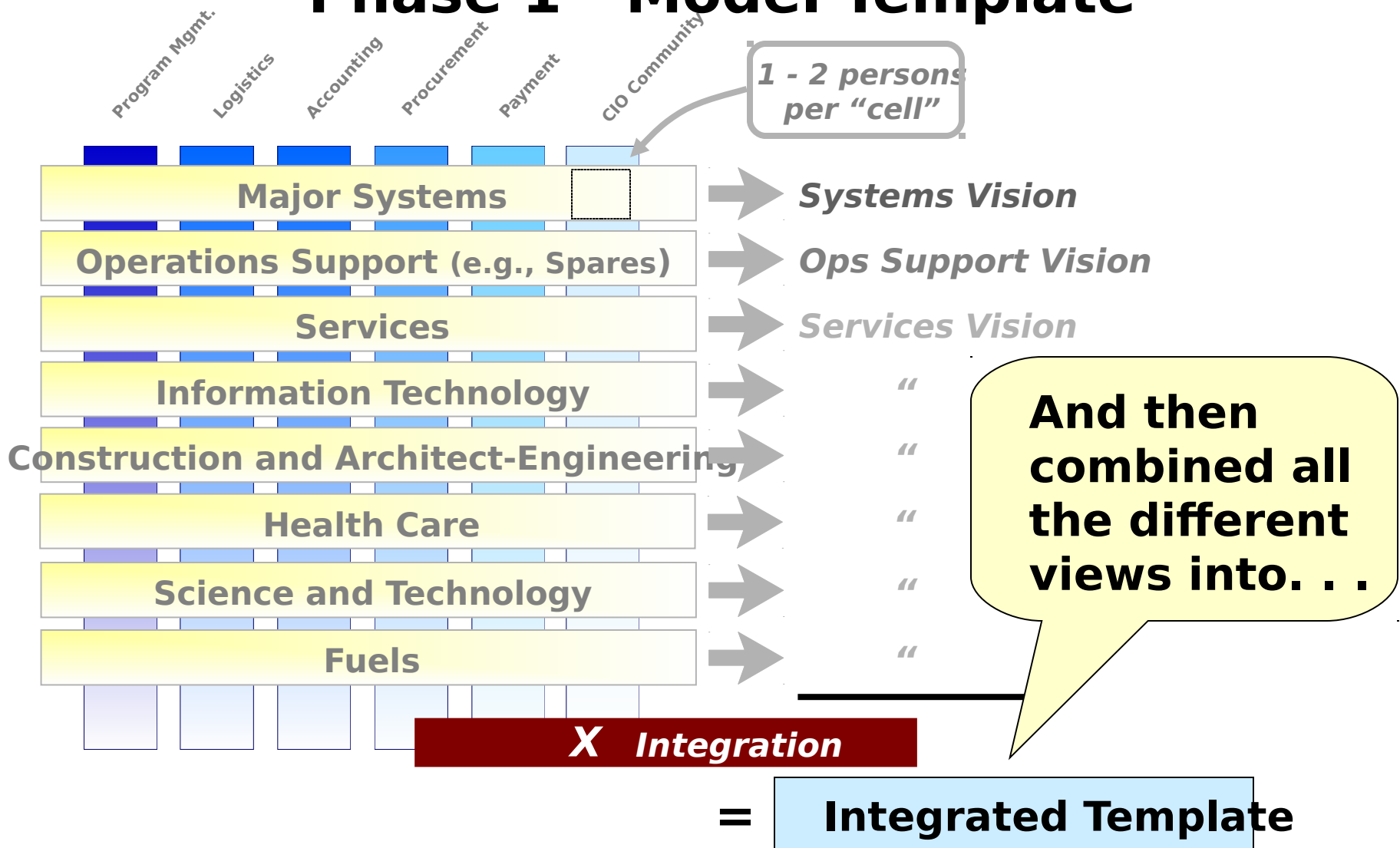
“What we buy drives how we buy!” is what we heard from field practitioners . . .
So, we broke up into sub-groups organized by “types” of buying . . .
And went for an “end-to-end” view for each one of those!





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Phase 1 - Model Template





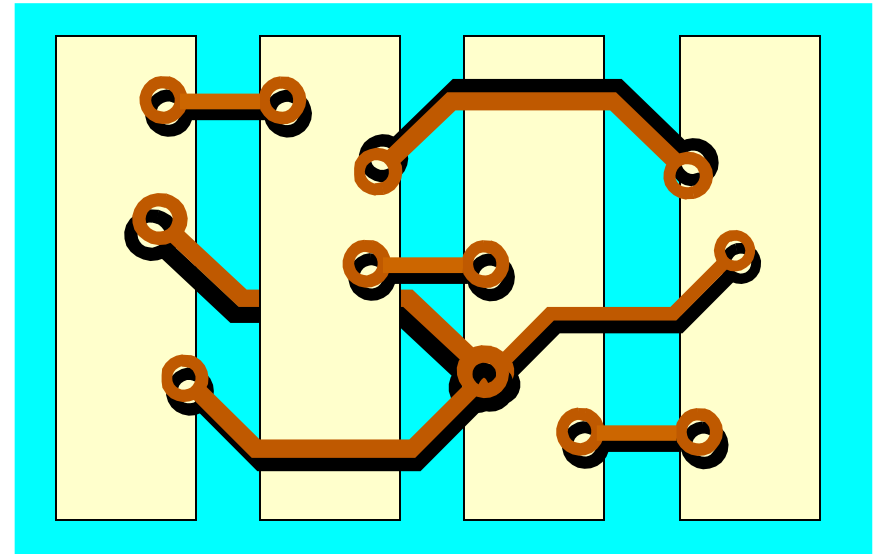
End-to-End Procurement Process

Phase 2 - Process Model

How we went about it . . .

Over 80 people!

- ▢ We went “vertical” . . .
- ▢ Divided into four subgroups:
 - ▢ Procurement Planning
 - ▢ Pre-Award
 - ▢ Post Award
 - ▢ Receipts and Payments
- ▢ Concentrated on the “wiring diagram” connections between the different parts of the process!





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Phase 3:

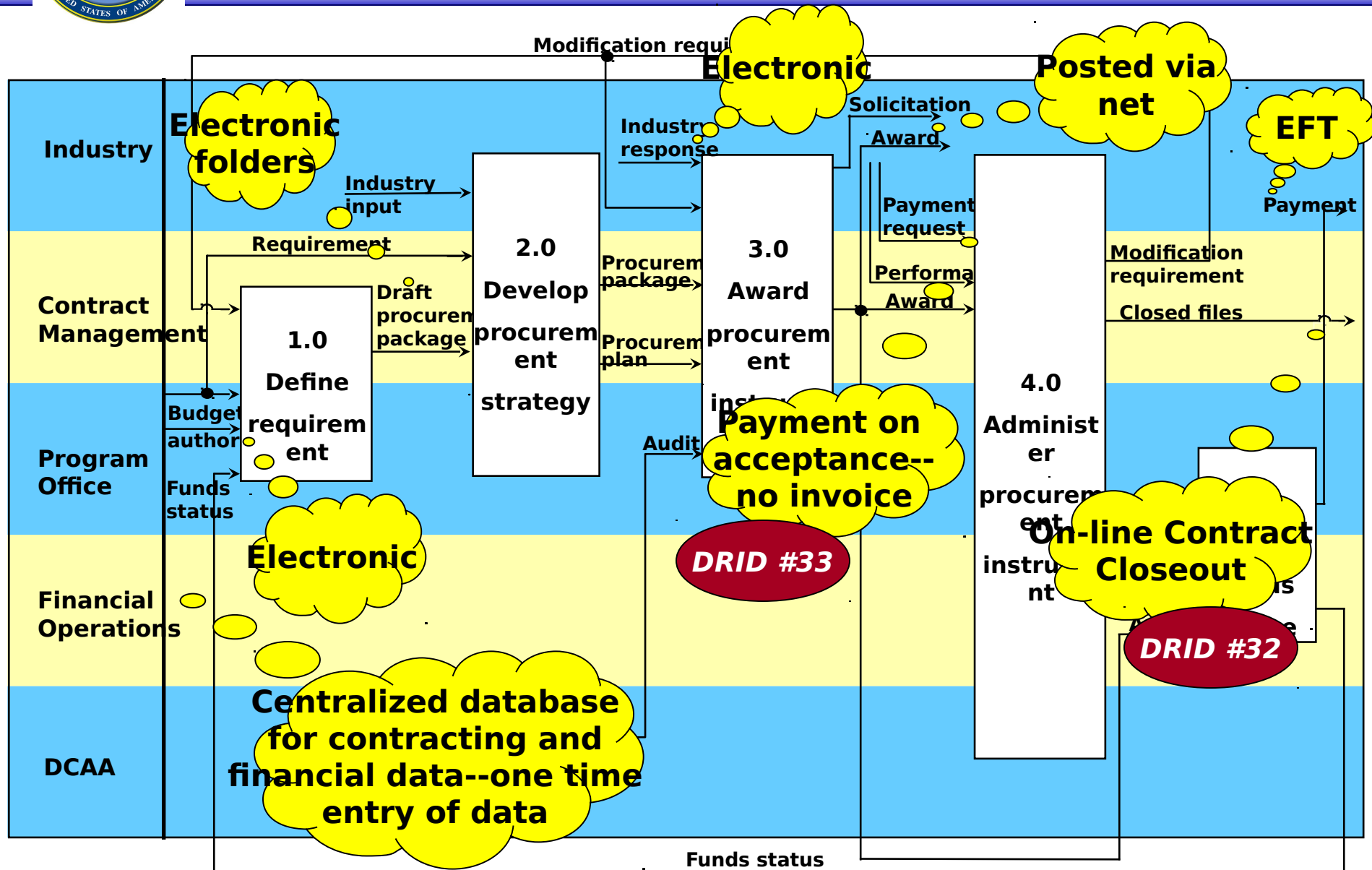
Several Sessions - Just Completed!

- ▣ **Smaller group of functional experts with good knowledge of SPS, DPPS, DFAS Corporate Database, etc.**
- ▣ **Integrated Phase 1 and 2 results . . .**
- ▣ **Incorporated improvement ideas . . .**
- ▣ **Documented the business rules . . .**
- ▣ **Developed . . .**
 - ▣ **“To-Be” Process Model**
 - ▣ **“To-Be” Process Inputs/Outputs and Systems Maps**





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Phase 4: Systems “Crosswalk”



Dialogue with “To Be” Systems “Owners” . . .

- ▮ “Reality check” the “To Be” recommendations . . .
- ▮ Look for missed improvement opportunities . . .
- ▮ *Come away with a better product, and clear understanding of the “To Be” process flow and information requirements!*





End-to-End Procurement Process

Let's get started!

